Road Assistant Dubai: Your Ultimate Guide to Roadside Assistance in the UAE

Dubai, known for its modern infrastructure and bustling roadways, has a well-organized system for road assistance services. Whether you experience a flat tire, engine breakdown, battery failure, or run out of fuel, road assistant services in Dubai ensure you get back on the road quickly and safely. This guide explores everything you need to know about Road
Assistant Dubai including available services, providers, costs, and tips for handling roadside emergencies.



What is Road Assistance?

Road assistance, also known as roadside assistance, is a service designed to help drivers facing unexpected vehicle breakdowns. The service includes towing, battery jump-starts, tire replacements, lockout assistance, and emergency fuel delivery. Roadside assistance ensures drivers receive immediate help, reducing inconvenience and enhancing road safety.

Common Roadside Assistance Services in Dubai

1. Towing Services

If your vehicle breaks down and cannot be fixed on-site, towing services transport it to the nearest garage or service center.

2. Battery Jump-Start

A dead battery can leave you stranded, but roadside assistance providers can jump-start your battery or replace it if necessary.

3. Flat Tire Replacement

If you experience a flat tire and do not have a spare or the tools to replace it, road assistance services can help.

4. Fuel Delivery Service

Running out of fuel can happen unexpectedly. Roadside assistance teams can deliver fuel to your location.

5. Lockout Assistance

If you lock your keys inside your car, professionals can help unlock it without damaging the vehicle.

6. Minor Mechanical Repairs

Some roadside services provide minor mechanical fixes to help you continue your journey without needing a tow.

How to Request Roadside Assistance in Dubai

- **Call Your Service Provider**: If you have a membership with a roadside assistance provider, contact them and provide details about your location and issue.
- **Use Mobile Apps**: Many services have mobile apps where you can request help with just a few taps.
- Contact Dubai Police (999): In emergencies, Dubai Police can provide assistance or direct you to the right service.
- **Use Insurance Roadside Assistance**: Many car insurance policies include roadside assistance. Check with your insurer.

Top Road Assistance Providers in Dubai

1. Dubai Police Roadside Assistance

- Emergency support available 24/7.
- Free towing for accidents and breakdowns.
- Contact: 999

2. AA Dubai (Automobile and Touring Club UAE)

- Comprehensive roadside assistance packages.
- Towing, battery replacement, tire changes, and more.
- Annual membership plans available.

3. Emirates Automobile Association (EAA)

• Offers a wide range of roadside assistance services.

- Membership benefits include unlimited assistance.
- Coverage across UAE.

4. Insurance Company Road Assistance

- Many car insurance policies provide roadside assistance as an add-on.
- Contact your insurance provider to check coverage.

Cost of Road Assistance in Dubai

The cost of roadside assistance varies depending on the provider and service package. Some services offer pay-per-use options, while others provide annual membership plans.

- Pay-Per-Use: AED 100 AED 500 per service.
- Annual Membership: AED 300 AED 1,500 per year, depending on coverage.

Tips for Handling Roadside Emergencies

- Stay Calm: Panic can make the situation worse. Assess the problem before taking action.
- Move to a Safe Location: If possible, pull over to a safe area away from traffic.
- Turn On Hazard Lights: Alert other drivers to your situation.
- Contact a Roadside Assistance Provider: Call for help immediately.
- **Keep Emergency Numbers Handy**: Save the contact details of road assistance providers.

Conclusion

Road assistance services in Dubai provide essential support for drivers facing unexpected vehicle issues. Whether you opt for a pay-per-use service or an annual membership, having access to reliable roadside assistance ensures peace of mind on the road. Always keep emergency contacts handy and know your options to stay prepared for any situation. Safe driving!